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Access your HealthEquity member portal

Member portal login page

Logging into your member portal is easy. Simply follow the steps below to access your HealthEquity HSA.

Access your member portal
Home page dashboard
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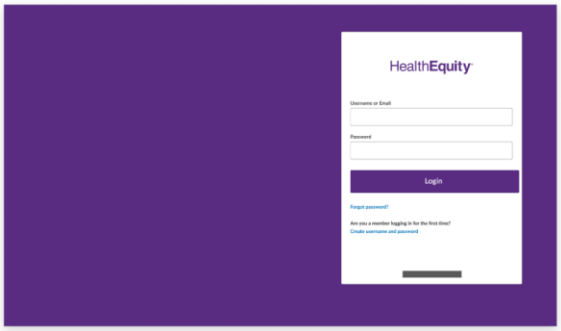
My account



Logging in to your portal the first time:

1. Go to my.healthequity.com, click “Create username and password”.
2. Enter the information requested on the “Find your account” screen.
3. Enter the information asked for on the “Verify your identity” screen.
4. On the “Set up your login” screen.
   - Pick a user/login name of at least six characters with numbers and letters on the “Set up your login” screen.
   - Choose a password of at least eight characters with an uppercase letter, a lowercase letter and a number.
5. Follow password creation recommendations as listed in the log in screen.
6. On the “Your email settings” screen, enter your email address.
7. Click the box to agree to the terms of the web site and save the agreement.

If you’re looking for assistance in finding the correct registration page, our helpbot on the login-help page can guide you to the right place. For first-time registrants who may need additional guidance, our helpbot is designed to provide informative assistance throughout the registration process.

Logging into your portal after your first login

- Go to my.healthequity.com
- Log in with the username and password you created the first time you logged in.

Logging in to your portal the first time:

1. Go to my.healthequity.com, click “Create username and password”.